

Sub-Processors

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This page provides information about the sub-processors Pipefy engages in accordance with the Pipefy Data Processing Agreement (DPA) and Pipefy Privacy Policy.

This information is intended to shed light on Pipefy's handling of Customer Personal Data.

Pipefy uses sub-processors to provide support for and allow an online environment and solutions. All sub-processors are carefully evaluated and adhere to the highest possible security, privacy and compliance requirements.

Third Party Entity	Hosting (Location)	Activity
SendGrid	USA	Send emails by Pipefy system
MixPanel	USA	Product analytics
Salesforce	USA	Sales platform
Workato	USA	Product integration solution
GraphQL	USA	Data requisition API
Intercom	USA	Customer support solution
NetSuite	USA	Billing solution
WordPress	USA	WebSite solution
Amazon Web Services	USA	Pipefy cloud solution
Oracle Cloud	USA	Pipefy Cloud Solution
StatusPage	USA	Pipefy product status
Sentry	USA	Application performance monitor
OpenAI	USA	Artificial Intelligence

Pipefy will update this page each time a new sub-processor is added.

Questions about Pipefy's sub-processors and related policies may be sent to: security@pipefy.com or privacy@pipefy.com

Learn more about our compliance measures and vendor selection at the [Pipefy Compliance page](#).